Pool of Consumer Champions
Lived Experience
Thursday Oct. 26, 2017
Mary Hogden- POCC Manager
Paulette Franklin
Why are we here?

- How to replicate the POCC model in your community?
- To share with you about POCC or a place to receive and provide support.
- To talk about POCC, a safe community to express challenges with mental health.
- To discuss ways to be an advocate in POCC and with peers living with mental health conditions.
Pool of Consumer Champions
Mission Statement

• The mission of the Pool of Consumer Champions (POCC) is to improve the quality of life for Alameda County residents who have mental health and substance use/abuse issues, in whatever settings they find themselves, and to provide the consumer perspective in transforming Alameda County Behavioral Health Services to a recovery vision that is consumer driven, culturally competent, and holistic in its services and supports. It provides a strong voice: of, by and for consumers in behavioral health care system and in the community.
Why we joined POCC?

Hear our personal stories

Mary & Paulette
Highlights of the POCC

• Education and trainings
• Conferences
• Committees
• Events
• System collaboration
• Collaboration with the consumer movement
• No cost for membership
• Membership process
What’s in the POCC for me?

Relationships
Stipend opportunities
Education and Training
Fun social events
Networking
Leadership and Advocacy
POCC Committees offer...

Empowerment  Self –advocacy

Acceptance

Fun  Safe environment  Hope
Questions and Answers