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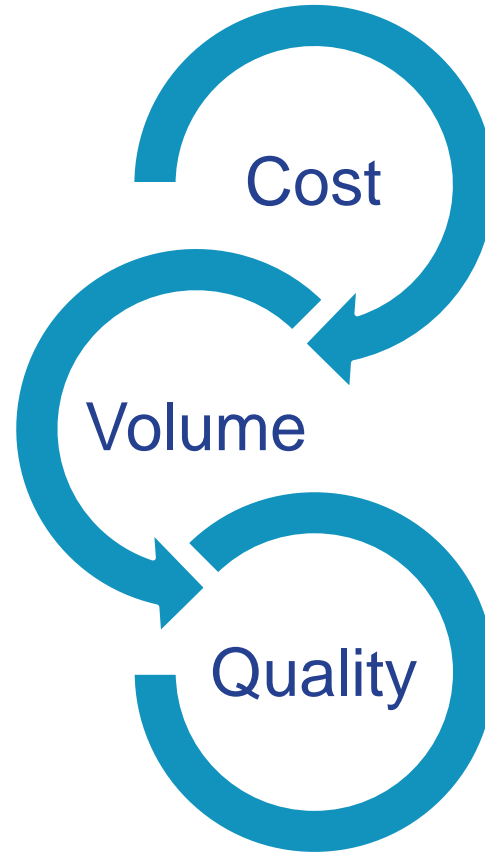
# Measuring Access to Care: Challenges for Counties & Treatment Providers in Managed Systems of Care

Don Kingdon, PhD, Principal, Behavioral Health Integration  
Harbage Consulting

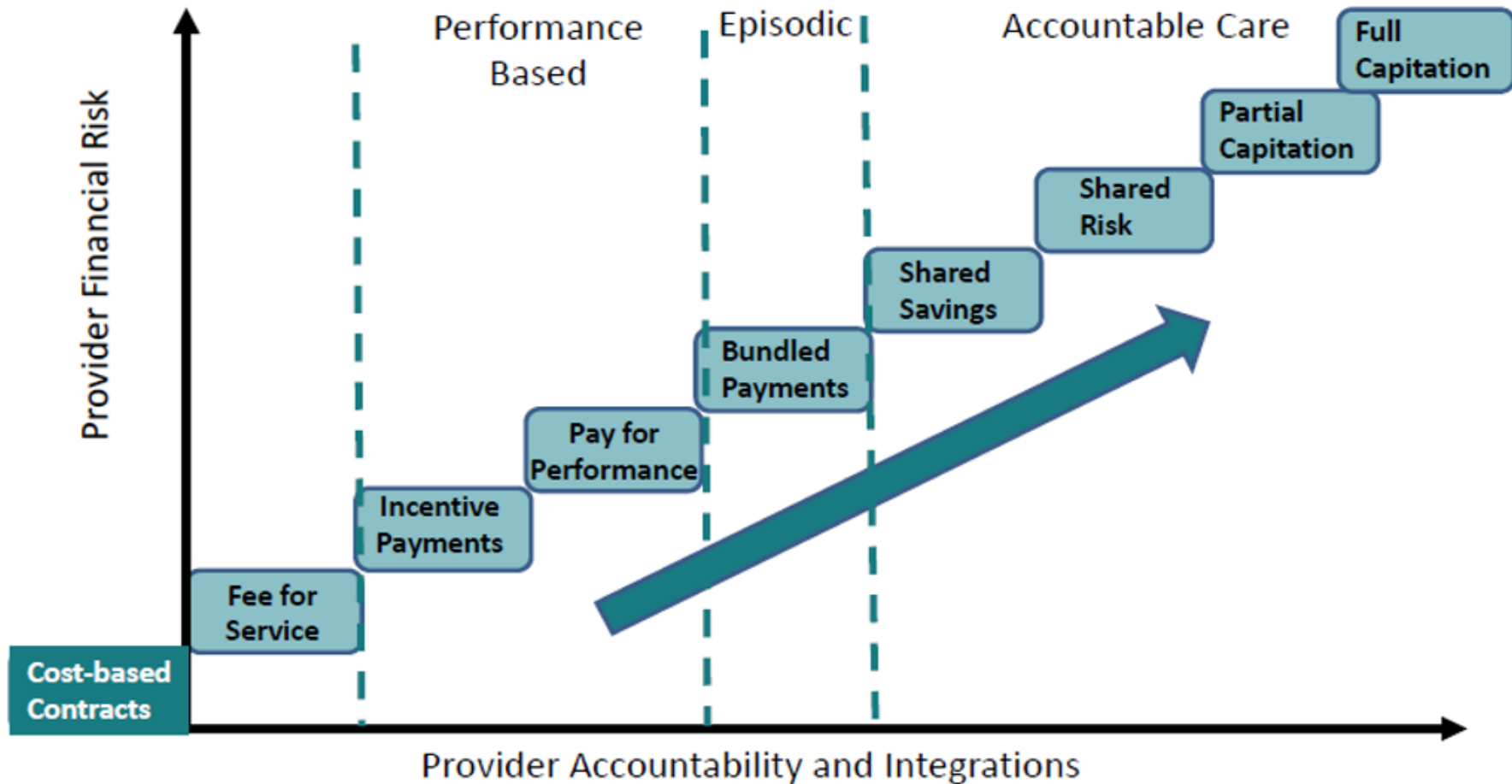


At the intersection of health care policy, politics and communications.

# Adding Quality to the Fee-For-Service Equation



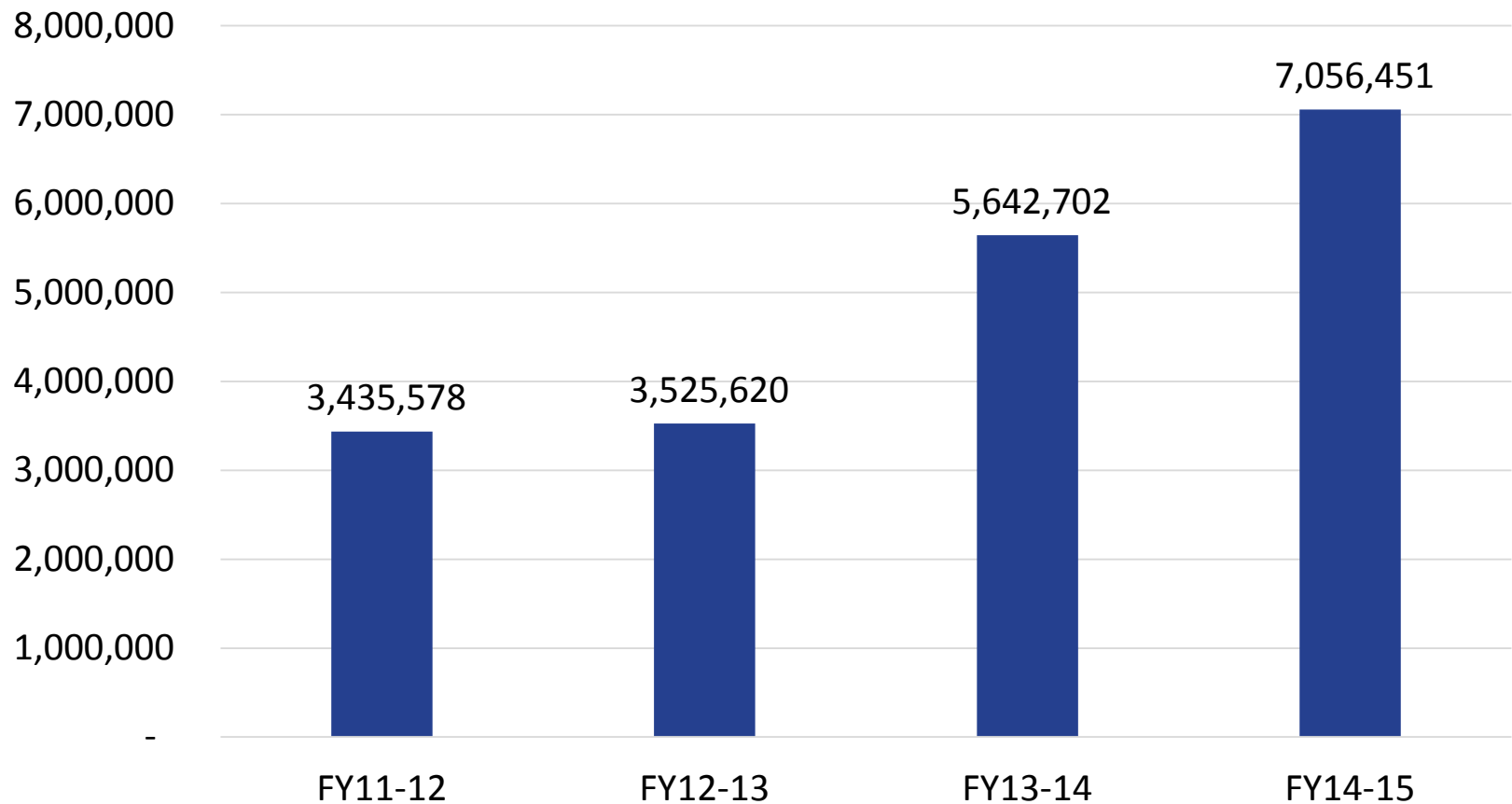
# Accountability & Risk



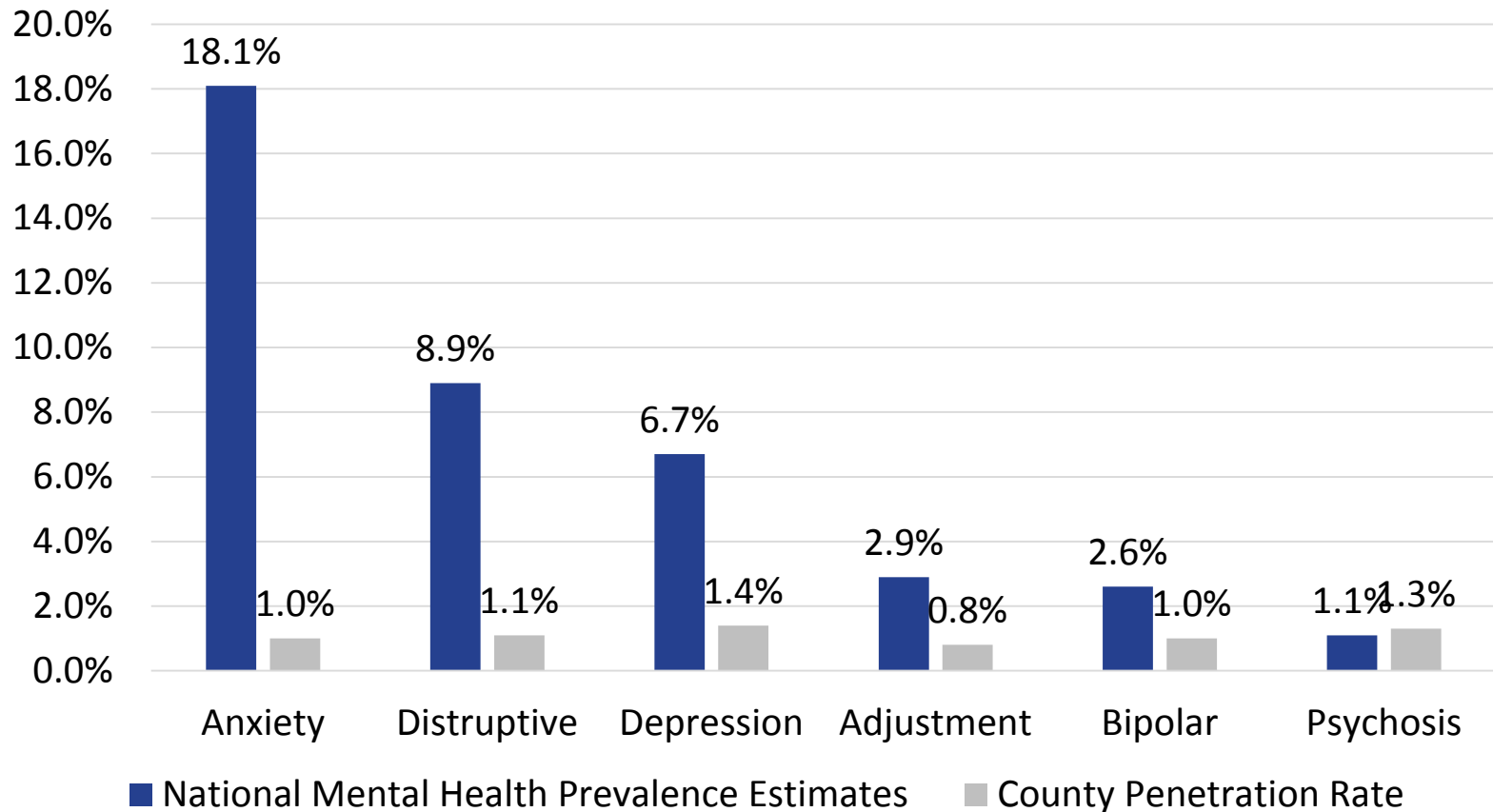
# Beneficiary Risk & Value

- Covered Lives
- Prevalence
- Penetration
- Utilization
- Quality, Results, and Outcomes

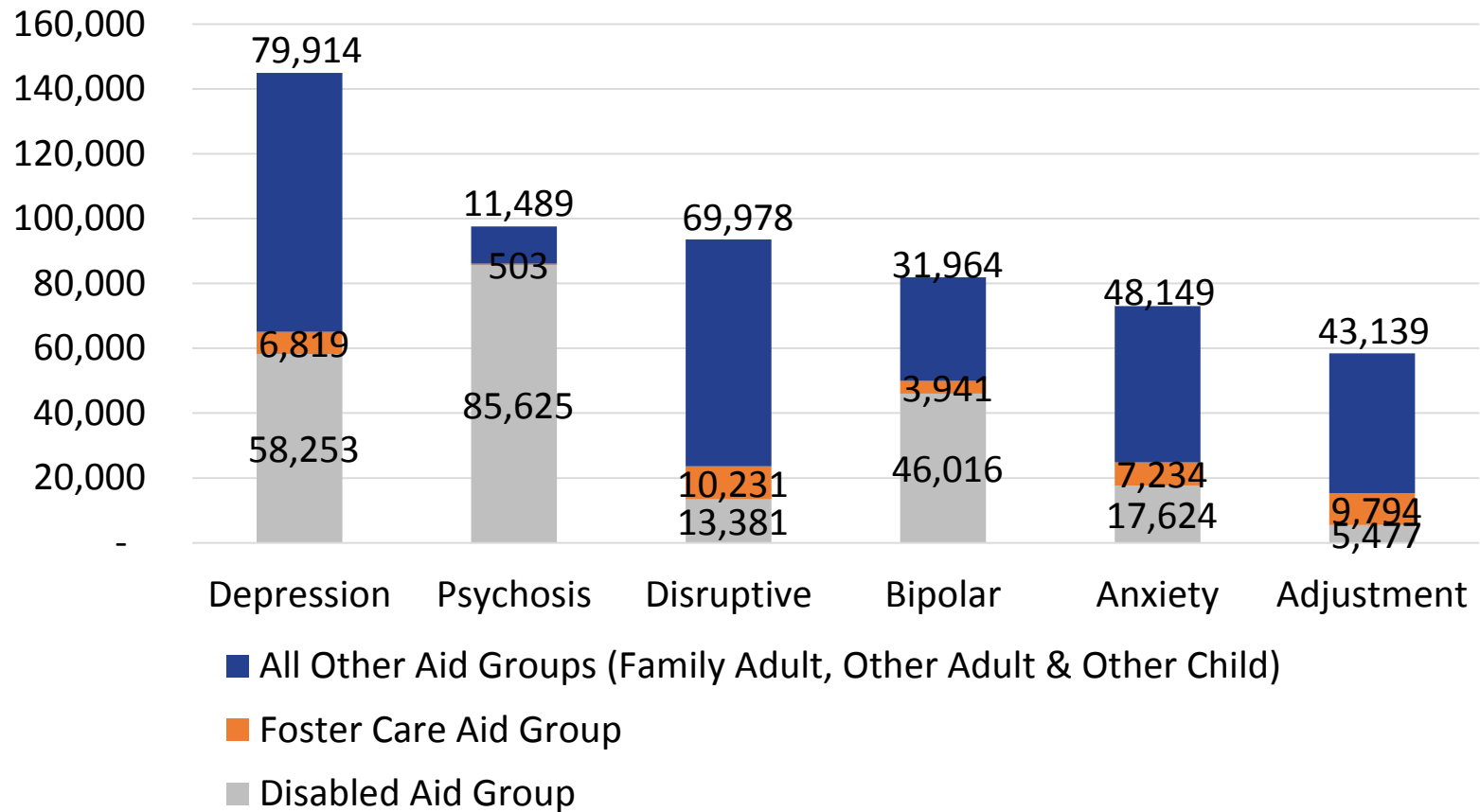
# Covered Lives: Statewide Medi-Cal Enrollment for Adults is Increasing



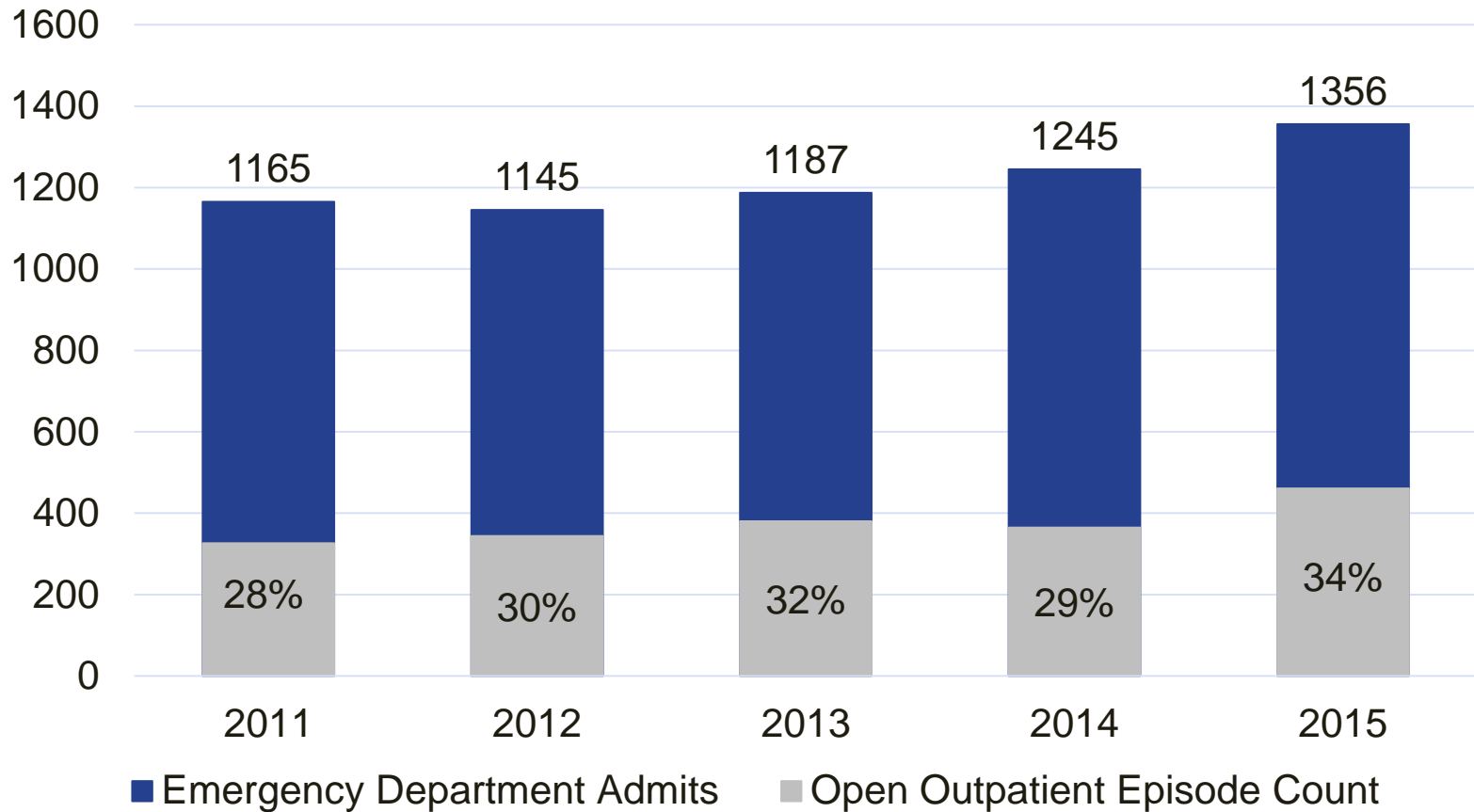
# Prevalence by Diagnosis



# Diagnosis & Risk

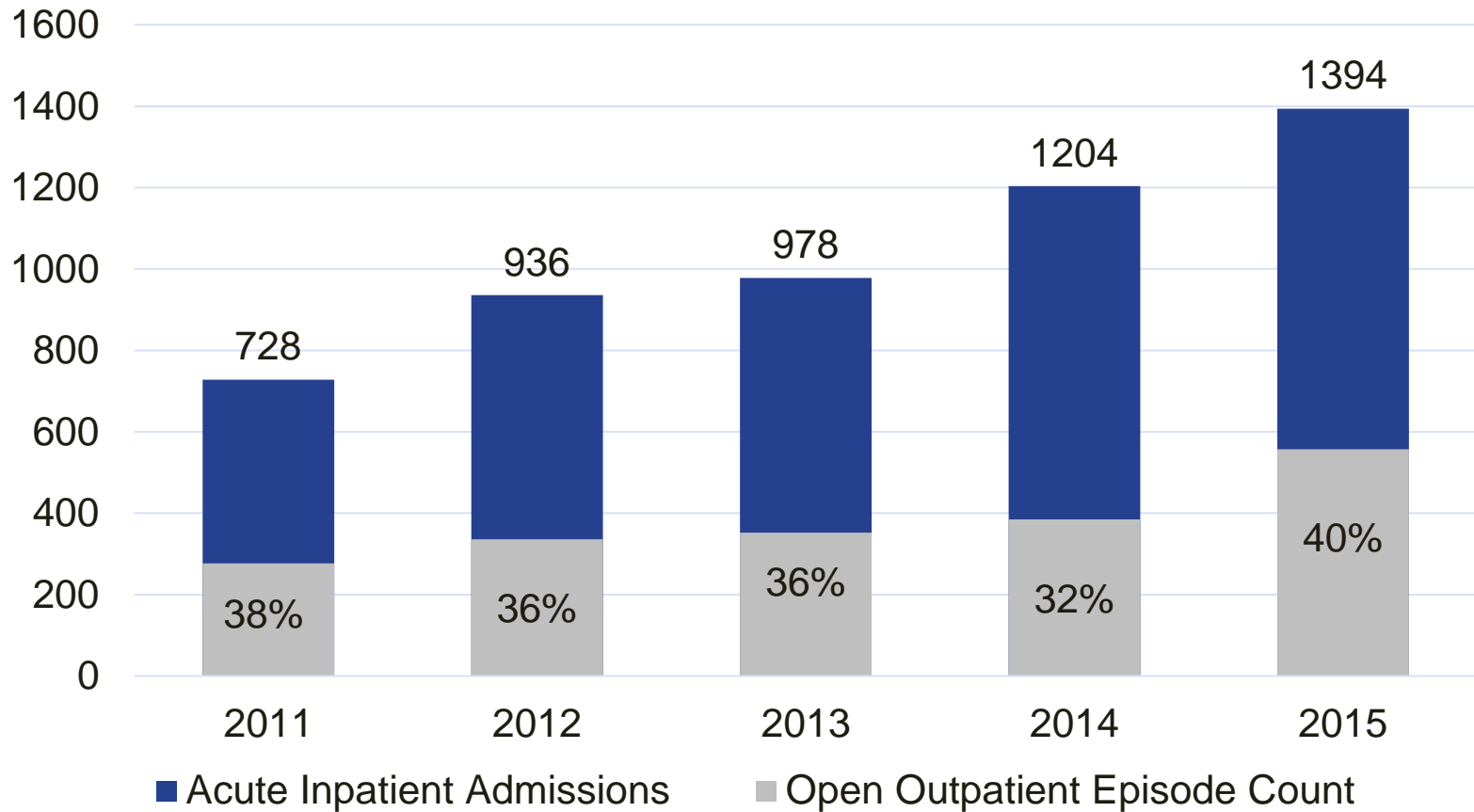


# Service Utilization - Open Outpatient Episodes as a % of ED Admissions

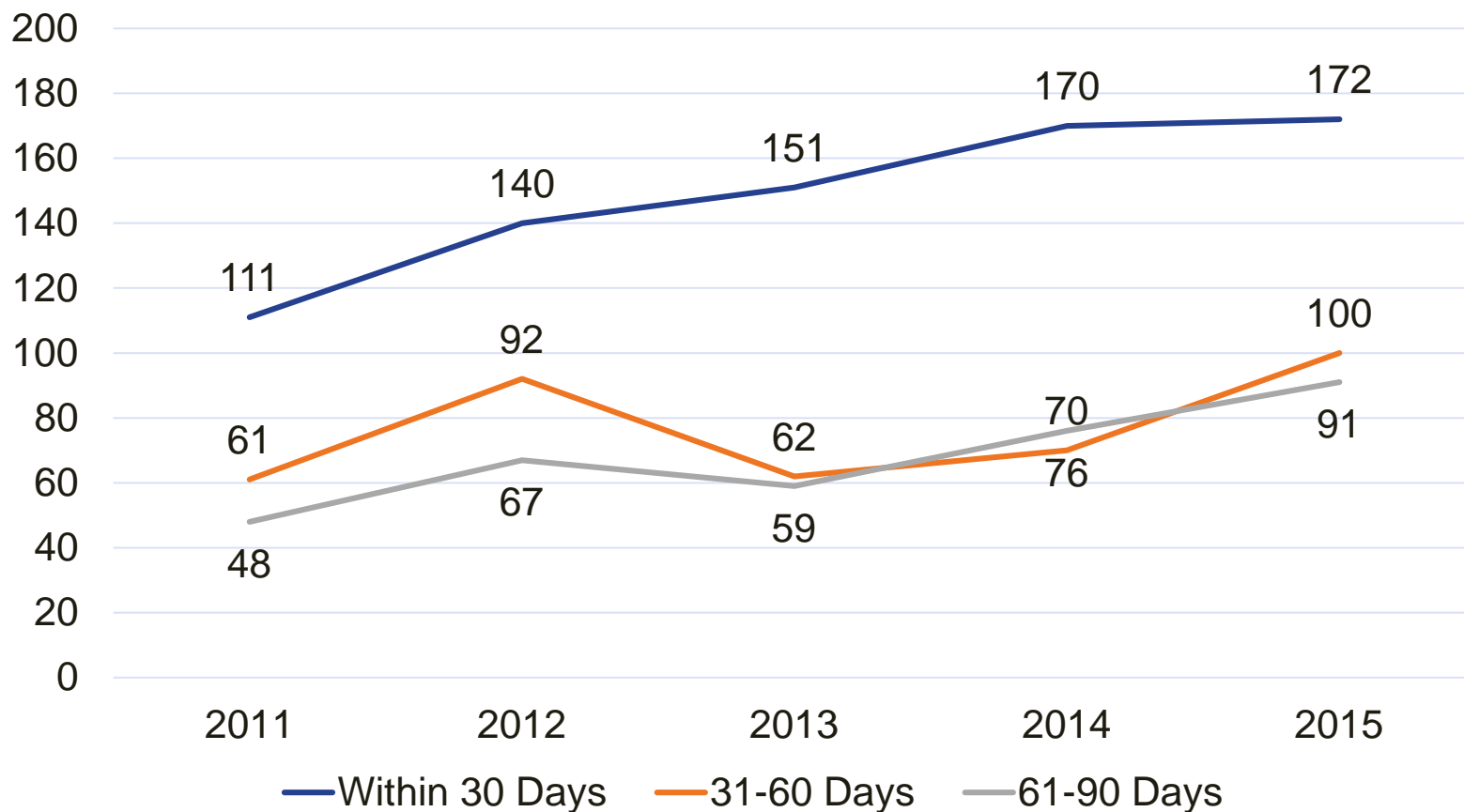




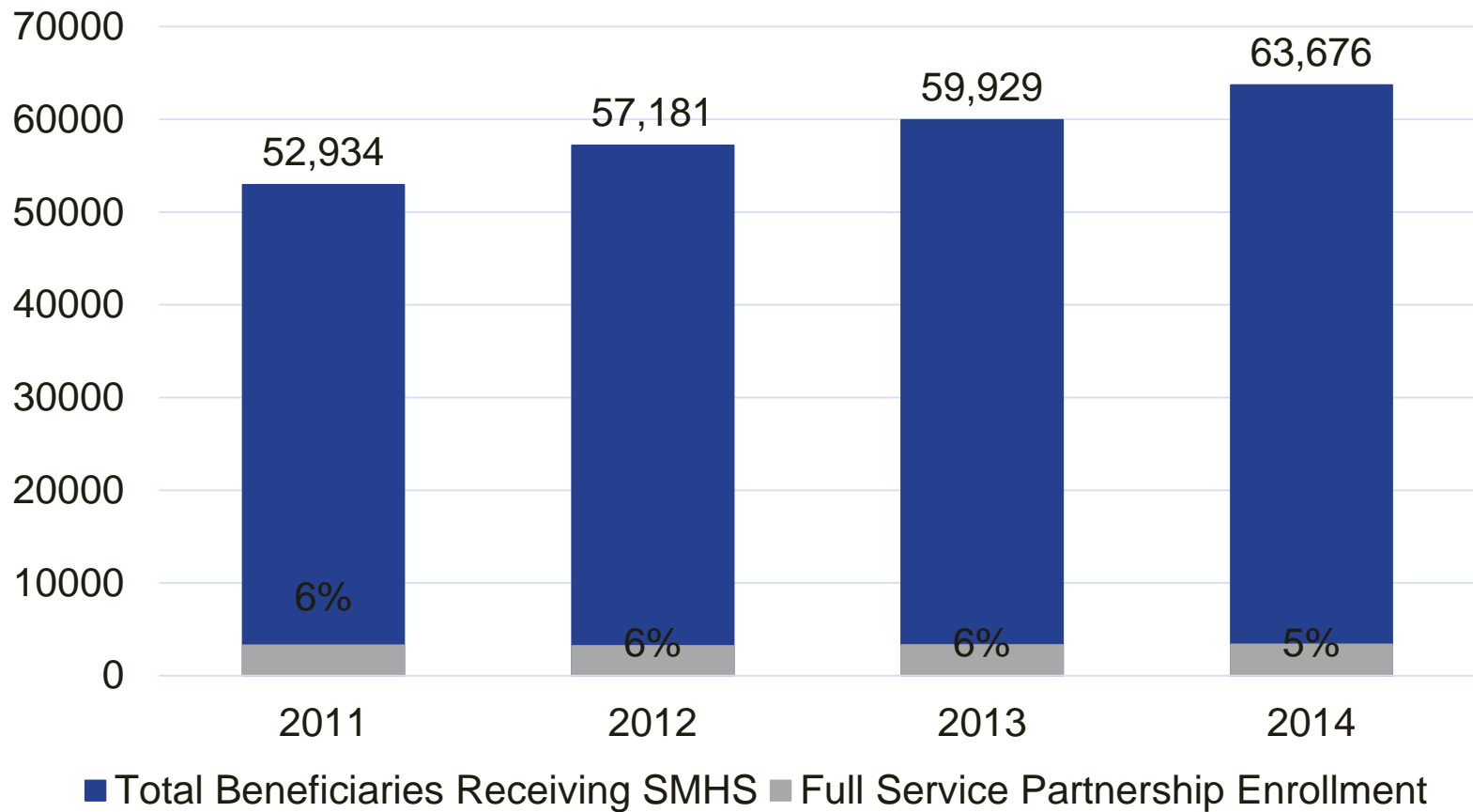
# Service Utilization - Open Outpatient Episode as a % of AIAs



# Service Utilization – Re-Hospitalization Rates



# Service Utilization – FSP Enrollment as a % of Total Beneficiaries Receiving SMHS



# Quality, Results, and Outcomes

Step 1: Cost to Volume



Step 2: Access / Intensity



Step 3: Utilization Review /  
Utilization Management



Step 4: Trend Utilization  
Variables

# Examples of Bending the Trend

- Decrease Re-Hospitalization Rates
- Focus on Access and Utilization for High-Risk Diagnoses
- Partner with Health Plans to Address High-Prevalence Diagnoses

# Questions & Discussion

# Contact Information

## Harbage Consulting Behavioral Health Team:

**Don Kingdon**, PhD, Behavioral Health Policy Director  
[don@harbageconsulting.com](mailto:don@harbageconsulting.com)

**Molly Brassil**, MSW, Deputy Director, Behavioral Health Integration  
[molly@harbageconsulting.com](mailto:molly@harbageconsulting.com)

**Erynne Jones**, MPH, Senior Policy Consultant  
[erynne@harbageconsulting.com](mailto:erynne@harbageconsulting.com)

**Courtney Kashiwagi**, MPH, Senior Policy Consultant  
[courtney@harbageconsulting.com](mailto:courtney@harbageconsulting.com)

[www.harbageconsulting.com](http://www.harbageconsulting.com)