CALQIC 2019

Rock 'n' Rule

"Come Together"

March 13–15, 2019

Embassy Suites
Seaside, CA (Monterey Bay)
CIBHS has invited you to use the CIBHS Yapp App at this event. Your invitation is in this URL: https://my.yapp.us/6JNJL6.

If you do not already have the Yapp on your iPhone or Android mobile device, you’ll be directed to your app store to download the Yapp container app. Once the Yapp is downloaded, open it, tap the “Download an Existing App” button. Or you may be prompted to put this information into the screen: 6JNJL6.

For those who don’t have an iOS or Android mobile device, just click on this link in your computer’s browser, https://my.yapp.us/6JNJL6, and the app will open in read only mode.
Day 1: Wednesday, March 13

7:00AM – 8:30AM  Breakfast Buffet ................................................................. Atrium

7:00AM – 5:00PM  Registration .............................................................. Laguna Grand Ballroom Foyer

8:30AM – 8:45AM  Welcome ........................................................................ Laguna Grand Ballroom

Rudy Arrieta, MA, Quality Management Program Director, Alameda County Behavioral Health

Donna Fone, MFT, LPCC, Quality Assurance Administrator, Quality Assurance Office, Alameda County Behavioral Health

8:45AM – 10:45AM  DHCS Presentation ...................................................... Laguna Grand Ballroom

Erika Cristo, Staff Services Manager III, California Department of Health Care Services

Autumn Boylan, MPH, Staff Services Manager III, California Department of Health Care Services

The Department of Health Care Services’ (DHCS) “State of the State” presentation will focus on high-priority issues facing California’s public mental health system at the state and local levels. Discussion topics will include, but may not be limited to, the following: MHP Contract requirements, Implementation of Children’s programs, Implementation of federal Medicaid Managed Care Regulations, Parity in Mental Health and Substance Use Disorder Services, and County Mental Health Plan Compliance with federal and state requirements.

10:45AM – 11:00AM  Break

11:00AM – 12:30PM  Cultural Competency Plans .................................. Laguna Grand Ballroom

Javarré Cordero Wilson, MPH, Senior Program Specialist, Alameda County Behavioral Health

Ahmad Bahrami, MBA, Division Manager-Public Behavioral Health/Ethnic Services Manager, Fresno County Department of Mental Health

Hollie Drobny, Community Services Program Manager, Butte County Behavioral Health

California’s Ethnic Services Managers (ESM) are tasked with examining the cultural and linguistic health inequities in their respective counties to ensure the county’s behavioral health practices and service delivery models are in alignment with the racial, cultural and linguistic needs of Medi-Cal beneficiaries who need those services. The primary objective of the ESM panel presentation is to assist Quality Improvement Coordinators (QIC) to better understand the role of race, culture and language in the delivery of behavioral health services.

12:30PM – 1:30PM  Lunch Buffet (included with registration) ..................... Atrium
Day 1: Wednesday, March 13

1:30PM – 3:00PM  
**BREAKOUT 1: An Update on Children’s Initiatives and Programs**  
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Twylla Abrahamson, PhD, Director, Children’s System of Care, Placer County Health and Human Services  
Ryan Quist, PhD, Deputy Director, Quality & Research, Riverside University Health System – Behavioral Health  
Leslie Zane, LMFT, Administrative Director of Behavioral Health, Siskiyou County Health and Human Services Agency  
This session will review and update children’s initiatives including continuum of care reform, short term residential therapeutic programs, child and family teams, provision of ICC and IHBS, presumptive transfer, and children’s crisis residential programs. Three county presenters will review successes, learning, and challenges in each area for their local programs.

**BREAKOUT 2: DHCS Compliance Reviews—What counties need to know**  
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Cynthia Hudgins, Chief, Quality Monitoring Section, California Department of Health Care Services (DHCS)  
This presentation will provide an overview of common compliance deficiencies identified to date at the Plan and Provider level from the Counties participating in the Drug Medi-Cal Organized Delivery System Demonstration Project. Time will be allowed for questions and answers and sharing ideas.

3:00PM – 3:15PM  
**Break**

3:15PM – 4:45PM  
**Where Do We Go from Here? Mental Health Plans as Leaders in Working with Managed Care Plans**  
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Sarah Eberhardt-Rios, MPA, Health and Human Services, Branch Director, Sutter-Yuba County Behavioral Health  
This presentation will assist leaders and staff working with Medi-Cal Managed Care Plans (MCP’s) in California, covering the history of Mental Health Plans (MHP’s) and MCP’s, including state plans, waiver and benefit structures as well as strategies to improve MHP/MCP collaboration, regional healthcare planning, and navigation of crucial healthcare conversations.

4:45PM – 5:00PM  
**Wrap Up and Conclusion**  
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Laguna Grand Ballroom

5:00PM – 6:00PM  
**Optional Networking at Embassy Suites**  
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Atrium
Day 2: Thursday, March 14

7:00AM – 8:00AM  Breakfast Buffet .......................................................... Atrium

7:00AM – 5:15PM  Registration .................................................. Laguna Grand Ballroom Foyer

7:55AM – 8:00AM  Welcome Back .............................................. Laguna Grand Ballroom

8:00AM – 9:30AM  Final Rule Implementation: County Perspective .............. Laguna Grand Ballroom

Marina Espinosa, MPA, CHC, Deputy Director, San Bernardino County Department of Behavioral Health
Jennifer Hallman, LCSW, MPA, Health Program Analyst III, Los Angeles County Department of Mental Health
Debora Hutcheson, Staff Services Analyst III, Mental Health Branch, Tulare County Health and Human Services Agency
Azahar V. López, PsyD, CHC, SUD Support Manager, Orange County Health Care Agency

County representatives will provide a detailed overview of their county’s implementation of aspects of the Final Rule. This includes development and implementation of a database, application and processes to meet the Network Adequacy Certification Tool, Provider Directory, Provider Credentialing, Grievances, Continuity of Care and Monitoring of Timeliness.

9:30AM – 10:45AM  Envisioning Behavioral Health in 2020 and Beyond ............... Laguna Grand Ballroom

Paula Wilhelm, MPP, MPH, Senior Policy Analyst, County Behavioral Health Directors Association of California
Terence M. Rooney, PhD, Director of Behavioral Health, Colusa County

What system transformations could improve public behavioral health services in California? Participants will examine systemic challenges that impact care for county clients and discuss key policy changes that promise to improve outcomes. CBHDA representatives will provide updates on related advocacy initiatives.

10:45AM – 11:00AM  Break
Day 2: Thursday, March 14

11:00AM – 12:30PM

Thinking Through A PIP

Sophia Lai, JD, Senior Program Specialist, Alameda County Behavioral Health
John Engstrom, JD, Quality Improvement Manager, Alameda County Behavioral Health
Catherine Condon, MPH, BHRS Division Director, Marin County Behavioral Health and Recovery Services
Dawn Kaiser, LCSW, CHPQ, Division Director, Marin County Behavioral Health and Recovery Services
Amy McCurry Schwartz, Esq, MHSA EQRO Consultant, Behavioral Health Concepts
Tom Trabin, PhD, MSM, Deputy Director, California Drug Medi-Cal EQRO, Behavioral Health Concepts

County representatives and Behavioral Health Concepts Inc. (BHC) team up to demonstrate how to collaboratively develop and implement Performance Improvement Projects (PIPs). Through an interactive discussion, Alameda County and Marin County teams will respectively present their culturally targeted and co-occurring PIPs, and BHC will share insights on effective PIP development.

12:30PM – 1:45PM

Lunch Buffet (Included with registration)

Atrium

12:45PM – 1:15PM

CalQIC 2020 Planning Meeting

Atrium

Jump on board and be a part of the CalQIC 2020 Planning Committee! If you’re even a little curious, please join the CalQIC 2019 Planning Committee to hear about their experiences planning the 2019 conference. Seeking CalQIC veterans as well as those who may be new to CalQIC. All welcome! Bring your lunch to the designated table.
Day 2: Thursday, March 14

1:45PM – 3:15PM

2018 DMC-ODS Evaluation and Quality Reviews

Laguna Grand Ballroom

Darren Urada, PhD, Principal Investigator, UCLA Integrated Substance Abuse Programs
Vandana Joshi, PhD, Data Scientist, UCLA Integrated Substance Abuse Programs
Rama K. Khalsa, PhD, Director, Drug Medi-Cal EQRO, Behavioral Health Concepts

The clinical protocols, forms and requirements are different for this program than for MHPs. Results from the UCLA evaluation including claims data, administrator surveys, and Treatment Perception Surveys are presented to show how DMC-ODS has increased access and availability of evidence-based SUD treatment along with early challenges of implementing the Waiver. Development of Performance Measures and their significance for quality improvement and review activities and PIPs are discussed by BHC leadership. This session will help quality improvement and substance use treatment staff prepare for their DMC-ODS EQRO reviews.

Additionally, results from claims data, administrator surveys and Treatment Perception Surveys will be presented to show how DMC-ODS has increased access and availability of evidence-based SUD treatment along with early challenges of implementing the waiver. The development of Performance Measures and their significance for utilization management, Quality reviews and PIPs will be discussed.

3:15PM – 3:30PM

Break

3:30PM – 4:30PM

County to County: Come Together to Learn from your Peers

Laguna Grand Ballroom

Facilitator: Twylla Abrahamson, PhD, Director, Children’s System of Care, Placer County Health and Human Services

This session has been designed to capitalize on the broad range of experience from all attendees who represent a diverse cross section of mental health and substance use disorder Quality Improvement Coordinators. The questions will be raised, and a preliminary perspective given by the facilitator/presenter who represents a medium sized county and has also worked at an organization provider site, followed by input from other attendees. The issues raised will cover a broad range of topics that have been submitted by QI Coordinators across the state throughout the year, both technically challenging and covering some basics.

4:30PM – 5:15PM

Wrap Up

Laguna Grand Ballroom

5:15PM – 6:15PM

Optional Networking at Embassy Suites

Atrium
Day 3: Friday, March 15

7:00AM – 8:00AM  Breakfast Buffet  Atrium

7:00AM – NOON  Registration  Laguna Grand Ballroom Foyer

8:00AM – 8:15AM  Welcome Back  Laguna Grand Ballroom

8:15AM – 9:30AM  CBHDA Legislative & Policy Updates  Laguna Grand Ballroom

Paula Wilhelm, MPP, MPH, Senior Policy Analyst, County Behavioral Health Directors Association of California

This session will examine state and federal policy developments that may impact California’s publicly funded behavioral health system. Participants will discuss CBHDA’s sponsored legislation and advocacy priorities alongside other relevant policy proposals from the 2019 California legislative session and 2019-20 state budget.

9:30AM – 10:30AM  Legislative Update 2019  Laguna Grand Ballroom

Linda Garrett, JD, President, Garrett Consulting Group, LLC

This presentation will focus on new state and federal legislation affecting behavioral healthcare including prescribing, homelessness, reimbursement, minor consent, maternal mental health, 5150’s, Part 2 compliance, and privacy; it will also include a brief review of recent caselaw, efforts to clarify child abuse reporting, and developing social media concerns.

10:30AM – 10:45AM  Break

10:45AM – 12:00PM  Legislative Update 2019 cont’d.  Laguna Grand Ballroom

Linda Garrett, JD, President, Garrett Consulting Group, LLC

See description above.

12:00PM – 12:15PM  Wrap Up and Conclusion  Laguna Grand Ballroom
2019 CalQIC Planning Committee

Rudy Arrieta, MA
Co-Chair
Quality Management Program Director
Alameda County Behavioral Health

Donna Fone, LMFT, LPCC, CHC
Co-Chair
Quality Assurance Administrator
Alameda County Behavioral Health

Twylla Abrahamson, PhD
Director, Children’s System of Care
Placer County Health and Human Services

Katherine Barrett, LCSW
Behavioral Health Compliance Officer
Yolo County Health and Human Services

Marina Espinosa, MPA, CHC
DBH Deputy Director, Program Support Services
San Bernardino County Behavioral Health

Azahar V. López, PsyD, CHC
SUD Support Manager
Orange County Health Care Agency

Ryan Quist, PhD
Deputy Director, Quality & Research
Riverside University Health System - Behavioral Health

Leslie Zane, LMFT
Administrative Director of Behavioral Health
County of Siskiyou Health & Human Services Agency
CALQIC

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California Quality Improvement Coordinators