



CHILDREN AND YOUTH
SPECIALTY MENTAL HEALTH SERVICES



**Provider and County Webinar Series
for Short Term Residential
Therapeutic Programs (STRTPs)**

Part I

June 9, 2020



CHILDREN AND YOUTH SPECIALTY MENTAL HEALTH SERVICES



WELCOME

- We will start at 10am
- All participants will be joined today in listen-in mode only.
- If you would like to ask a question at any time during the webinar, please type your question into the question box found on the control panel on the right hand side.
- If you have technical difficulties please use the chat box, also found on the control panel.
- Today's presentation slides and agenda can be downloaded from the handout section of the control panel.



CHILDREN AND YOUTH SPECIALTY MENTAL HEALTH SERVICES



HOUSEKEEPING

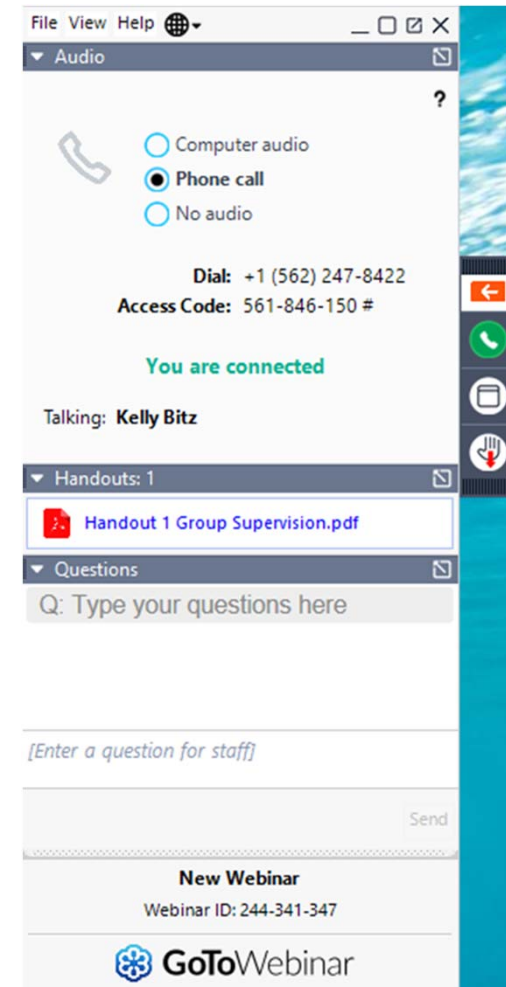
Audio pane: switch between computer or telephone audio

Handout pane: click on the page icon to download today's handouts.

Questions pane: submit your questions at any time during this webinar.

Tech Problems: Please refer to our tech handout in the handout section to help with common problems. If you have additional concerns during the webinar, you can contact us using the chat box.

Recording: Today's presentation is being recorded and will be posted for viewing.





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WELCOME & OVERVIEW



Welcome and Overview



Percy Howard, III, LCSW

President and CEO, California Institute for Behavioral Health Solutions (CIBHS)

Karen Kurasaki, PhD

Consultant, CIBHS



Opening Remarks



Kelly Pfeifer, MD

Deputy Director, Behavioral Health Division, California
Department of Health Care Services (DHCS)

Greg Rose

Deputy Director, Children and Family Services Division,
California Department of Social Services (CDSS)



MEDI-CAL SITE CERTIFICATION – HOW TO PREPARE & WHAT TO EXPECT



Medi-Cal Site Certification – How To Prepare & What To Expect



Robert O’Connell

Administrative Services Officer, Quality Management, Sacramento County Behavioral Health Services

David Baker, EdD

Chief Executive Officer, Sacramento Children’s Home

Timothy Hougen, PhD

Deputy Director, San Bernardino County Behavioral Health

Jim Adams, LMFT

Director of Mental Health Services, Trinity Youth Services

Hannah Chuapoco, LMFT

Clinical Director of STRTP, Trinity Youth Services

Kim Suderman, LCSW

Consultant, CIBHS



QUESTIONS AND ANSWERS



MENTAL HEALTH PROGRAM APPROVAL – PROCESS & TIMELINES



Mental Health Program Approval – Process & Timelines



Brian Keefer

Health Program Specialist II, Community Support Branch, DHCS

Andrea Bluford

Associate Governmental Program Analyst, Community Support Branch, DHCS

Kristin Lynch

Senior Staff Analyst, Fresno County Department of Behavioral Health

Katherine Martinez-Rexroat, LMFT

Clinical Supervisor, Managed Care Division, Fresno County Department of Behavioral Health

Robert Byrd, PsyD

Mental Health Clinical Program Manager III, Los Angeles County Department of Mental Health

Kim Suderman, LCSW

Consultant, CIBHS



State Oversight Authority

Federal Authority	State Authority
Federal Managed Care Regulations – Part 438 of Title 42 Code of Federal Regulations.	<ul style="list-style-type: none">• Assembly Bill 403 (Stone), Chapter 773, 2015• Assembly Bill 1997 (Stone), Chapter 612, 2016• Assembly Bill 404 (Stone), Chapter 732, 2017
	<ul style="list-style-type: none">• STRTP Interim Licensing Standards
	<ul style="list-style-type: none">• Interim STRTP Regulations
	<ul style="list-style-type: none">• Community Care Facilities Act (commencing with 1500 of the Health and Safety Code, et seq.)
	<ul style="list-style-type: none">• General Licensing Requirements (Title 22, Div. 6, Ch.1)• Group Homes – Title 22, Div.6, Ch.5)

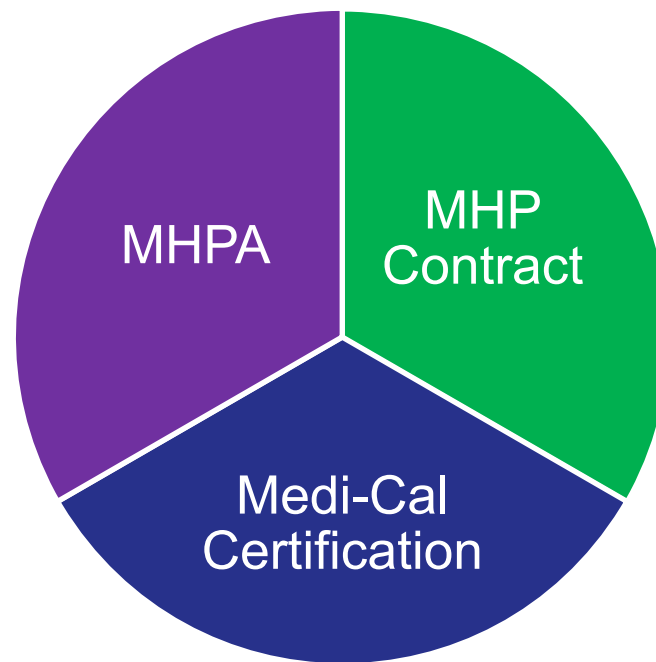


Initial and Annual Reviews

Mental Health Program Approval



STRTP Permanent Licensure





Initial Application Submission Desk and Onsite Review

Mental Health Program Approval



Initial Application Submission Mental Health Program Approval





Initial Application Submission

- **12 months** from the date of issuance of CDSS provisional license to obtain a MHPA, Medi-Cal Certification and MHP contract.
- DHCS desk review within **thirty (30) calendar days** of receipt of STRTP application.
- Applicant has **thirty (30) calendar days** to submit additional documentation required by DHCS.
- Technical Assistance provided during review of program statement and desk review.
- Completed application results in the scheduling of the initial onsite review.



Initial Onsite Review Mental Health Program Approval





Initial Onsite Review

- Notification is sent to provider detailing requirements for onsite review.
 - Onsite review scheduled via notification.
 - Timeline for scheduling onsite review is based on bed capacity and number of facilities.
 - Onsite review is conducted.
 - Obtain client census.
 - Review client records.
 - Findings are provided following the review.
 - Incomplete findings letter: Any findings that result in an incomplete finding are submitted to the provider for responses.
 - Findings are addressed and a MHPA will be issued.
- Technical assistance (TA) is provided throughout the process.***



Annual Desk and Onsite Review

Mental Health Program Approval



Annual Review Mental Health Program Approval





Annual Desk and Onsite Review

- Schedule annual onsite review **ninety (90) days prior** of their expiration of the MHPA renewal.
- Notify provider in writing of date and documentation required **within thirty (30) days of onsite review.**
- Conduct technical assistance call **two (2) weeks prior** to annual onsite review to review documentation and requirements.



Post Onsite Review

- Team debriefs findings
- Report of Findings provided within two to four (2-4) weeks
- Conference call of preliminary findings held with provider
 - Notification of findings informs the provider that a Corrective Action Plan (CAP) is required to address areas of non-compliance
- Within sixty (60) days of annual onsite review:
 - Reissuance of mental health program approval
 - Nonrenewal of their mental health program approval



Common Findings

- Documentation submitted does not demonstrate policies, procedures and timelines required in regulations.
- CAP responses do not specify or address how policies and procedures will be changed to remedy identified issues.
- During a subsequent review the previous strategies implemented for intended improvement were temporary.



Corrective Action Plan

- Written notification of findings report with CAP requirements to address areas out of compliance
- Regulation that is out of compliance (OOC) is cited
- A clear description of compliance issue to correct is described
- Provider submits evidence to demonstrate actions taken to resolve compliance issues
 - Documentation assurance and response demonstrates provider's ability to correct actions
- A timeline for implementation, benchmarks and/or completion of OOC is agreed upon
- DHCS and provider monitoring the effectiveness of the CAP over time
- Change in policies and procedures is established that aligns with regulations



Mental Health Program Approval – Process & Timelines



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QUESTIONS AND ANSWERS



QUESTIONS AND ANSWERS WITH DHCS & CDSS



Resources



CDSS STRTP

<https://www.cdss.ca.gov/inforesources/continuum-of-care-reform/short-term-residential-therapeutic-program>

CDSS Continuum of Care Reform

<https://www.cdss.ca.gov/inforesources/continuum-of-care-reform>

DHCS Community Support Branch, Children's Programs, STRTP

<https://www.dhcs.ca.gov/services/MH/Pages/Community-support-branch1.aspx>

DHCS COVID-19 Response

<https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Response.aspx>



Resources



DHCS Behavioral Health Information Notices

https://www.dhcs.ca.gov/formsandpubs/Pages/Behavioral_Health_Information_Notice.aspx

DHCS Behavioral Health Information Notice 20-005

Statewide criteria for Mental Health Program Approval for STRTP

<https://www.dhcs.ca.gov/Documents/BH-Information-Notice-No.-20-005-STRTP-Interim-Regulations.pdf>

Enclosure 1 - Interim STRTP Regulations Version II

<https://www.dhcs.ca.gov/Documents/STRTP-Regulations-version-II.pdf>

Enclosure 2 - Application for Mental Health Program Approval for STRTP

<https://www.dhcs.ca.gov/Documents/DHCS-3131-STRTP-Application-Form.pdf>

DHCS Behavioral Health Information Notice 20-009, Updated May 20, 2020

Guidance during COVID-19 public health emergency

<https://www.dhcs.ca.gov/Documents/COVID-19/IN-20-009-Guidance-on-COVID-19-for-Behavioral-Health.pdf>



Questions



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STRTP@dhcs.ca.gov

DMHCertification@dhcs.ca.gov

CountySupport@dhcs.ca.gov

youth@catalyst-center.org



THANK YOU

Please complete the survey



iPhone or iPad users

- Open up the camera app on your iPhone or iPad
- Hold the device's camera up to the QR code
- Click the pop up window that appears and complete the survey
- Make sure you have a mobile signal or you're connected to Wi-Fi

Android users

For android devices you will need to have a QR code reader app installed on your phone.



You can also type in the link below in your browser and complete the survey

<https://www.surveygizmo.com/s3/5638277/Children-Youth-Services-Virtual-Convening-Evaluation-6-9-2020>