



Ciara Gonsalves, MS, CHC

Sr. Compliance and Quality Assurance Analyst
Solano County Health and Social Services

Professional Bio

Ciara Gonsalves is a Senior Compliance and Quality Assurance Analyst with Solano County Health and Social Services (H&SS). Ms. Gonsalves joined the Department of H&SS in December 2016, where she reviews, monitors, and evaluates program areas within the superagency with the goals of regulatory compliance and continuous quality improvement. In this capacity, she refined her skills for quality improvement and data analysis – a self-proclaimed data geek. Prior to her employment with H&SS, Ms. Gonsalves most recently served in the capacity of Program Manager with the Solano Children and Families Commission for 4 years where she was responsible for overseeing the Commission’s health, policy, and systems change initiatives. Ms. Gonsalves spent a year as a Project Manager with Partnership Healthplan of CA where she provided project support to the Health Services Department (Care Coordination and Utilization) with goals aligned with the Triple Aim Initiative, and prepared the organization for regulatory audits. Ms. Gonsalves spent a year with St. Elizabeth Community Hospital as a Marketing/Community Benefit Intern where she assisted with healthcare marketing campaigns, Community Health Needs Assessments (CHNA) for Tehama and Siskiyou Counties, and participated in the Community Benefit Grantmaking Program. Ms. Gonsalves’ career experiences provide a diverse background from various stakeholders in a healthcare delivery system that allow her to adapt to new situations nimbly and view her efforts from various lenses. Ms. Gonsalves holds Bachelor and Master Degrees in Health Care Administration and a Certificate in Healthcare Compliance.