

Dr. Shannon McDermott has over 10 years of experience of conducting applied social research, evaluation and quality improvement projects in the health and human sectors in United States and Australia. Shannon completed her PhD in Social Work from the University of New South Wales in Sydney, Australia in 2007. From 2007-2016, she worked as a Research Fellow and Assistant Professor at the University of New South Wales and the University of Sydney where she taught applied social research and conducted research about effective programs and policies for people experiencing homelessness, severe mental illness, and disability.

Shannon recently returned to the United States and currently works as a Quality Management Systems Analyst at the County of Napa Health and Human Services. She manages the evaluation and quality improvement initiatives in Napa County Whole Person Care and is also co-leading the implementation of Results Based Accountability across the Napa County Health and Human Services Agency.