



GETTING THE MOST OUT OF YOUR ELECTRONIC HEALTH RECORD (EHR): HOW TO MAKE CLINICAL WORKFLOW EASIER AND TREATMENT MORE EFFECTIVE

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OBJECTIVES

- Provide an orientation to Uplift Family Services
- Share the Uplift EHR implementation framework
- Talk about the basics of an EHR implementation
- Explore workflow optimization opportunities
- Look into the future of Uplift's EHR

ABOUT UPLIFT

Our Mission

We do whatever it takes to strengthen and advocate for children, families, adults and communities to realize their hopes for behavioral health and well-being.

Our Vision

To be trusted leaders in behavioral health and social services by providing innovative, research-based care.

SERVICE TYPES

Applied Behavior Analysis

Crisis Services

Early Childhood Services

Foster Care & Adoption Services

Intensive Outpatient Services

Outpatient Services

Parent/Caregiver Services

School-Based Services

Transitional Housing Services

Wellness Services

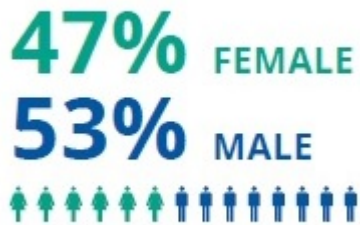
Wraparound Services

LIVES MADE BETTER BY THE #S

WHEN CHILDREN AND TEENS ARE HELPED BY UPLIFT FAMILY SERVICES...

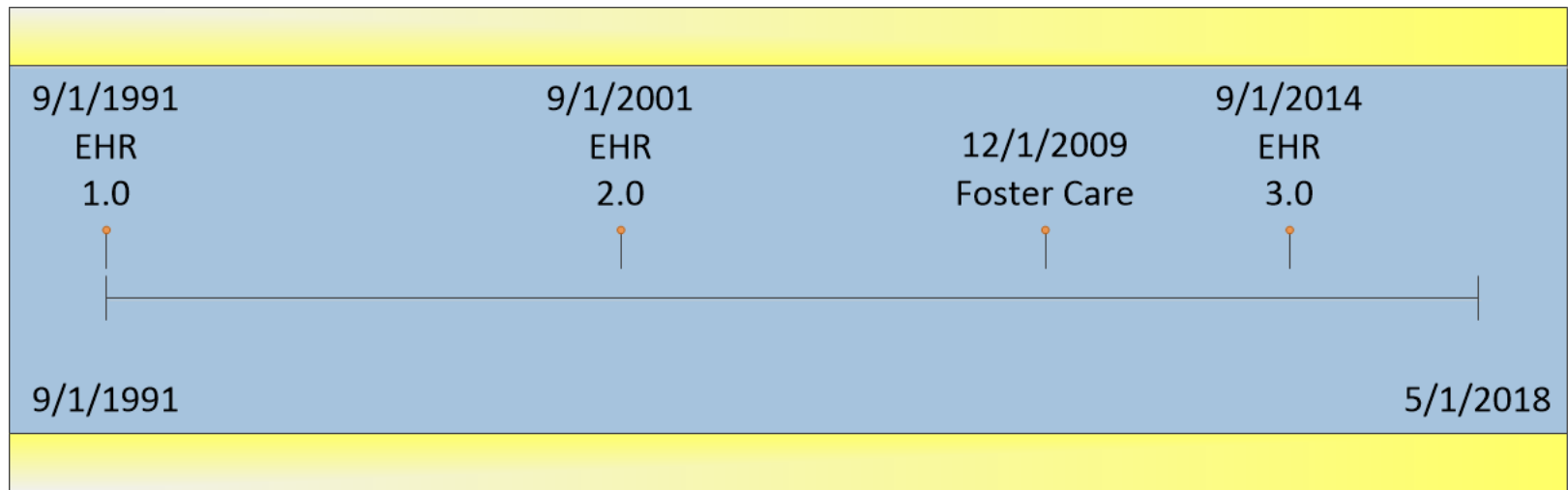


WHO WE SERVE

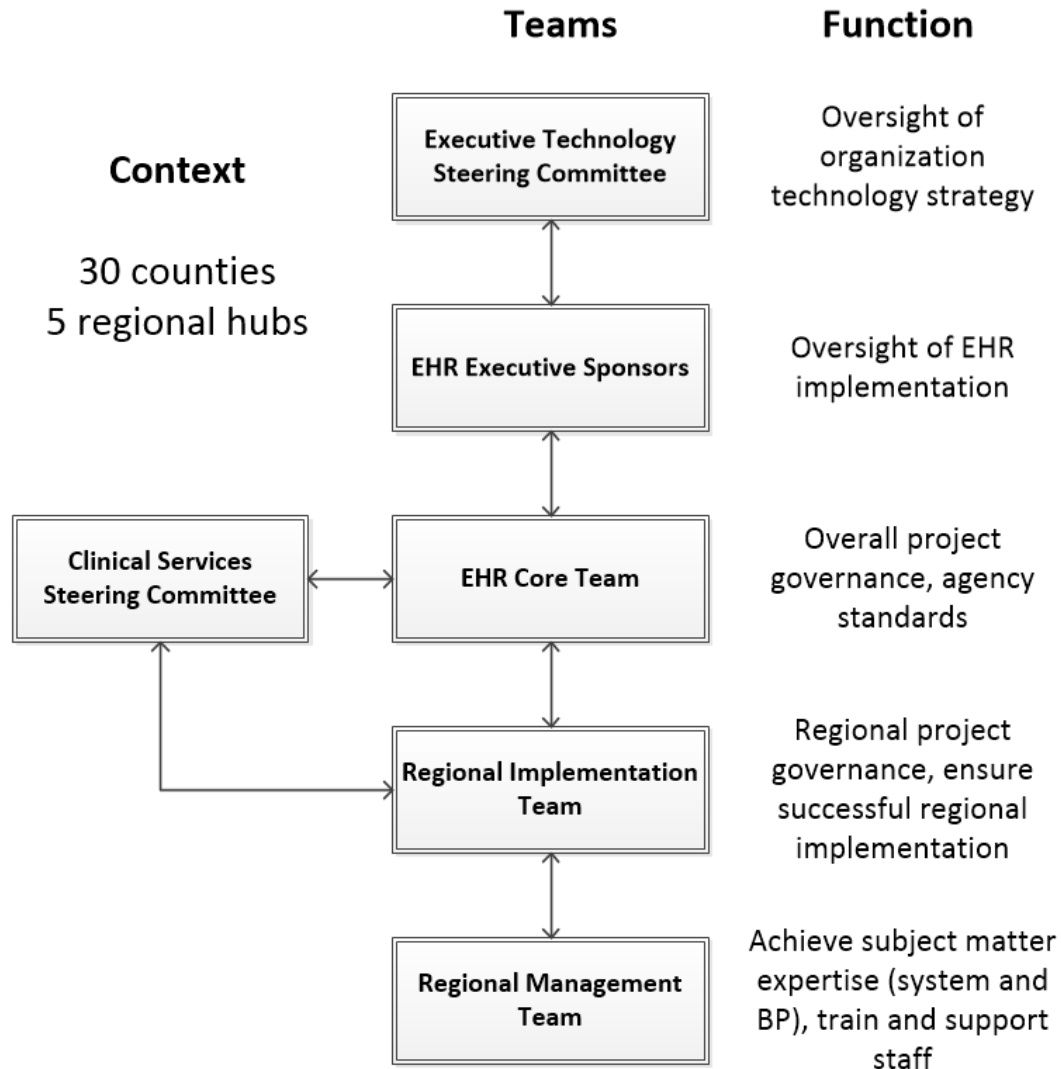


Uplift Family Services helps over 30,000 children and family members recover from trauma – such as abuse, severe neglect, addiction, and poverty – each year.

OUR EHR JOURNEY



IMPLEMENTATION FRAMEWORK



STARTING WITH THE BASICS

- Scheduling
- Monitoring timelines
- Record sharing
- Electronic data exchange
- Operating reports
- Electronic auditing

- Cultural transformation
- Integrate into practice

















The Blended Model



Type	Name
	9 13 WBP Billing Violations 20170705
	9 13 WBP Communication Center (Clinical) 20170705
	9 13 WBP Completing Cust Dx
	9 13 WBP Completion of Treatment Plan 20170705
	9 13 WBP Customer Discharge Process (Manager) 20170705
	9 13 WBP Customer Discharge Process (Staff) 20170705 (2)
	9 13 WBP Customer Intake Process (Manager) 20170705
	9 13 WBP Customer Intake Process (Staff) 20170705
	9 13 WBP Internal External Audit Module Business Process 20170628
	9 13 WBP Maintaining a Schedule 20170705

ENGAGEMENT AND COORDINATION

- Increase client engagement
 - Open Access & Collaborative Doc
 - Customer Portal
 - Secured communication/appointment reminders
- Improve care coordination
 - Electronic referrals/screenings
 - One source of truth
 - Electronic exchange
 - e-Prescribing
- Streamline documentation
 - Electronic referrals and screening
 - Linkage to email/schedule
 - Documentation workflow
 - Treatment plan links to note
 - Note generates claim

	Session Notes
	Overdue(0)
	Draft/Unsigned(0)
	Today(0)
	Billing Violations(25)
	Scheduled(0)
	Provider Review(0)
	Supervisor Review(1)
	Lab Work
	Paperwork/Forms
	Overdue(3)
	Upcoming(9)
	Today(2)
	Draft Forms(0)
	Provider Review(0)
	Supervisor Review(2)

ANALYTICS

- Analyze performance
- Data visualization
 - Transform data into information
 - Create linkages between data points and data sets
 - Increase evaluation capacity



CONTINUOUS IMPROVEMENT

- Challenge process
- Extend technology
- Eliminate manual processes
- Evaluate best practices
- Listen to customer needs/feedback
- Respond to external opportunities



FUTURE: ENHANCED CLINICAL DECISION SUPPORT

- Medication dosing
- Goals prompted by CANS
- Treatment regimens

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Healing families. Strengthening communities.

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