

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
MHSA PREVENTION AND EARLY INTERVENTION ADMINISTRATION**

TOP 10 CHALLENGES AND RESPONSIVE ACTIONS IN PEI IMPLEMENTATION

In the PEI pre-site visit questionnaires, providers were asked "What challenges has your staff experienced during their on-going implementation of PEI practice(s)? How has your agency attempted to overcome these challenges?" Then at the site visit itself a discussion was held about the challenges and how they were impacting the agency's PEI program. This dialogue allowed for sharing of an agency's strategies, tactics, or actions in dealing with these challenges. As the site visits progressed, DMH staff were able to share with providers the actions undertaken by previous agencies for similar challenges. The table below summarizes the challenges most often mentioned, with the different nuances indicated under each challenge and the types

CHALLENGES	AGENCY RESPONSIVE ACTIONS	LACDMH ACTIONS
1. SELECTION OF EBPS		
2. TRAINING		
3. STAFFING		
4. FIDELITY TO THE MODEL		
5. TARGET POPULATION		
6. OUTREACH AND REFERRALS		
7. OUTCOME MEASURES		
8. BILLING AND CLAIMING		
9. INFRASTRUCTURE		
10. SUSTAINABILITY		