



# PSPP

## What Does it Mean to You?

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# WHAT IS IT?

## There Are Two!

### Post Service Post Payment

- Referred to as PSPP
- Utilization Review
- Have you had these in your county?

### Post Service Pre-Payment

- Referred to as DMCM (Drug Medi-Cal Monitoring)
- Technical Assistance Review
- Have you had any of these in your County?



# PURPOSE



Identify fraud, waste, and abuse



Improve quality of service



Cost containment



*The millions of dollars of fraud found in 2012/2013 would suggest we were not very successful.*



# RESULTS OF FRAUD





# RESULTS OF AUDITS



OVER THIRTY FINDINGS



FIVE YEARS OF PROCESS  
IMPROVEMENT



# HOW THIS AFFECTS YOU

## Expanded provider oversight

- New monitoring units
- Expanded scope of reviews

## Increased Technical Assistance

## Higher Quality Treatment



# MONITORING

WHAT TO EXPECT



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# THERE ARE THREE!



County Contract Compliance



Program Technical Assistance



Program Utilization Review





# THE EXPERIENCE



Evidence of...Can you prove it



Document review



Bene file review

**(2 to 5 charts)**



Discussion regarding uncleared CAPs



Discussions with staff



Showing up at the site



# PRIORITY AREAS!



- NOABDS
- 24/7 Access Line
- Program/provider monitoring
- Waiting lists
- Medical Director Policies and Standards
- Providers not operating as Managed Care entities



**Thanks**  
**for all you do!!**



