PSPP
What Does it Mean to You?

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WHAT IS IT? There Are Two!

Post Service Post Payment
- Referred to as PSPP
- Utilization Review
- Have you had these in your county?

Post Service Pre-Payment
- Referred to as DMCM (Drug Medi-Cal Monitoring)
- Technical Assistance Review
- Have you had any of these in your County?
PURPOSE

- Identify fraud, waste, and abuse
- Improve quality of service
- Cost containment

*The millions of dollars of fraud found in 2012/2013 would suggest we were not very successful.*
RESULTS OF FRAUD
RESULTS OF AUDITS

OVER THIRTY FINDINGS

FIVE YEARS OF PROCESS IMPROVEMENT
HOW THIS AFFECTS YOU

Expanded provider oversight

- New monitoring units
- Expanded scope of reviews

Increased Technical Assistance

Higher Quality Treatment
THERE ARE THREE!

County Contract Compliance

Program Technical Assistance

Program Utilization Review
THE EXPERIENCE

- Evidence of...Can you prove it
- Document review
- Bene file review (2 to 5 charts)
- Discussion regarding uncleared CAPs
- Discussions with staff
- Showing up at the site
PRIORITY AREAS!

- NOABDS
- 24/7 Access Line
- Program/provider monitoring
- Waiting lists
- Medical Director Policies and Standards
- Providers not operating as Managed Care entities
QUESTIONS ANSWERED HERE EVEN THE SILLY ONES