

Measurements, Outcomes, and Quality Assessment (MOQA-3)

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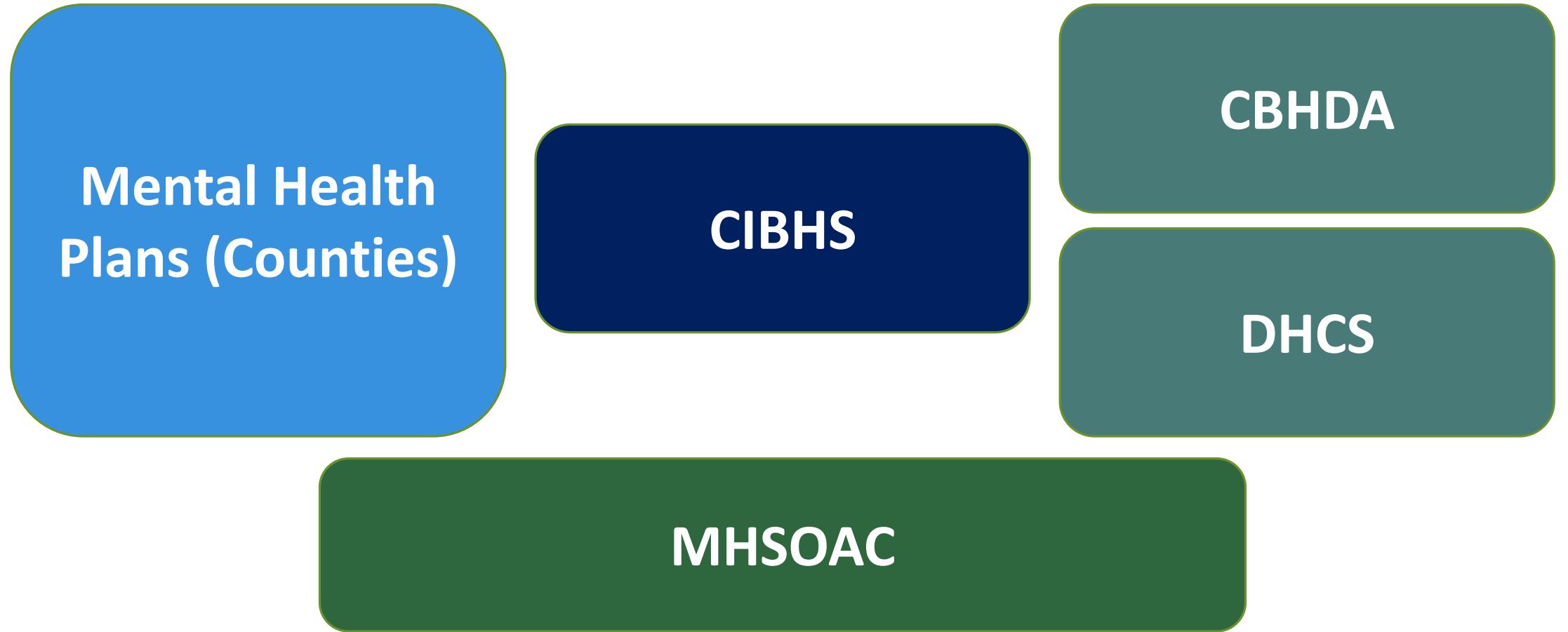
Today's Agenda

Background: What is MOQA and what are its goals?

MOQA-3: What is the current MOQA initiative and how can you participate?

Future: What's next for MOQA?

Background: What is MOQA?



Background: What are MOQA's goals?

Design Outcome Measures

What are MHPs doing with MHSA funds?

What are MHPs trying to achieve?

How well are they doing it?

How does MHSA benefit Californians?

Create Data Collection Tools

Identify data needed to generate outcome measures

Understand data collection needs and challenges

Create tools and guidelines to address needs and overcome challenges

Tell a Statewide Story

Collect and report on consistent outcome measures across California

Communicate effectively to the legislature and the public about the impacts of MHSA

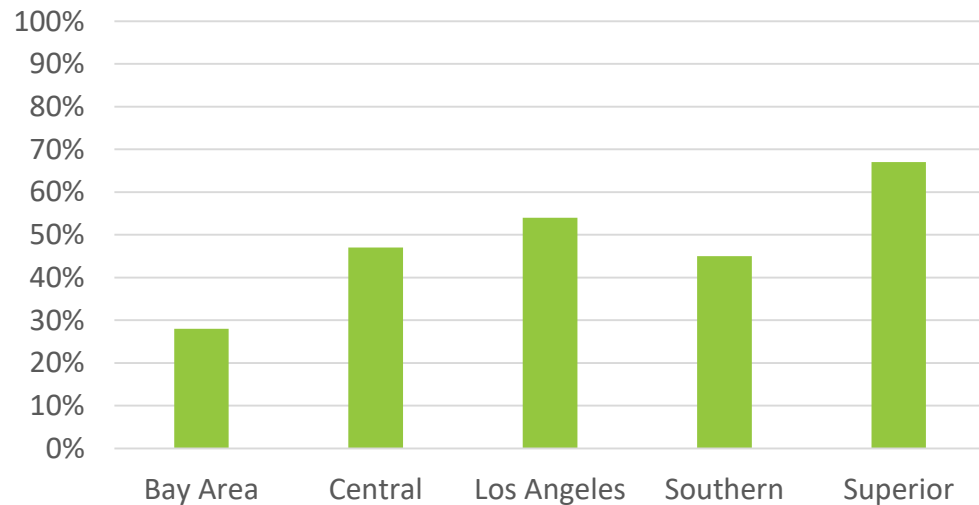
Allow MHPs to report their data and outcomes in compliance with regs

Background: What has already been done?

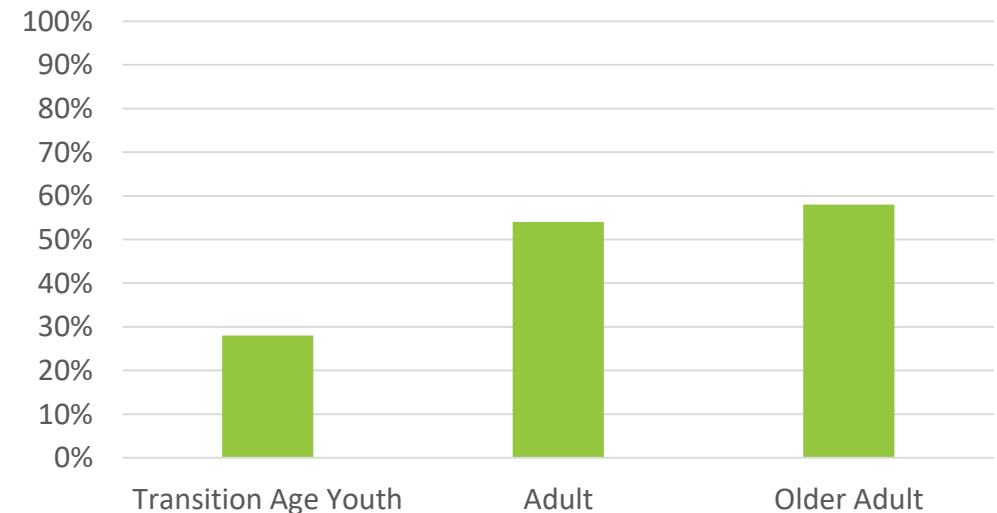
FSP Outcomes – MOQA-1 and 2

A year in FSP services dramatically reduces homelessness and emergency shelter use by **48%** statewide

% Reduction by Region



% Reduction by Age Group



MOQA-3: What is the current MOQA initiative?

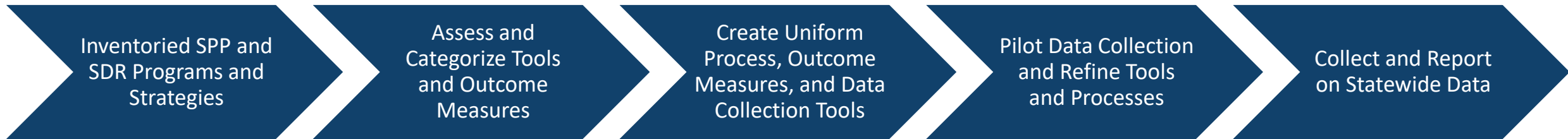
Outcomes of non-FSP Programs – MOQA-3

MOQA Subcommittee identified a list of candidate programs to evaluate via MOQA:

- Suicide Prevention
- Stigma and Discrimination Reduction
- School-Based Services
- Crisis Services
- Peer Involvement and Peer-Run Programs
- Whole Health Integrated Care
- Outpatient Interventions
- First Break/Early Psychosis
- Targeted Outreach and Navigation
- Child and Family Services
- Housing Services
- Community Partnerships

MOQA-3: What is the current MOQA initiative?

Outcomes of non-FSP Programs – MOQA-3



MOQA-3: What data are we collecting?

Participant Level Data:

Surveys designed for participants in SPP and SDR trainings, workshops, or educational activities

Surveys collect the following data:

- Participant demographics in compliance with PEI Regulations
- Outcome assessments designed to evaluate program effectiveness

Program Level Data:

Reporting tool designed for county administrators to report SPP and SDR activities, outcomes, and expenditures for the following types of programs:

- Trainings and Workshops
- Outreach Events
- Social Marketing/Media Messaging
- Environmental, Organizational, or Systems Change Initiatives
- Hotlines/Crisis Lines/Screenings/Brief Interventions
- Individual/Group Counseling

MOQA-3: What tools and resources are available?

Participant Level Data:

- PDF outcome questionnaires and demographic forms in English and 11 threshold languages (Arabic, Armenian, Chinese, Farsi, Hmong, Khmer, Korean, Russian, Spanish, Tagalog, Vietnamese)
- Survey Monkey outcome questionnaires and demographic forms in English and Spanish
- Excel template for collecting data and reporting to CIBHS
- Technical assistance for incorporating MOQA data collection tools into your existing EHR
- Data Collection and Reporting Guidelines and general Technical Assistance

Program Level Data:

- User-friendly Excel tool for data reporting
- Data Collection and Reporting Guidelines
- Technical Assistance

**Weekly Technical Assistance
Calls**

Wednesdays at 2:00

MOQA-3: How can you participate?

- Talk to your training/workshop providers about using the participant surveys...the more surveys we can collect, the better
- Review the program data collection tool and prepare to provide data at the end of the fiscal year
- Join the weekly TA calls to talk with CIBHS and your fellow MHPs about your successes and challenges
- Send your feedback on the data collection tools to CIBHS...we are reviewing all feedback to optimize the tools
- Contact CIBHS for help or to let us know what you need to be able to participate...the goal of the pilot period is to refine the data collection processes so that as many counties as possible will participate in data collection

Future: What's next for MOQA?

- **May/June 2019:** Incorporate feedback into data collection tools and processes
- **July-September 2019:** Submit remaining data from pilot collection period
- **July 2019-June 2020:** Collect FY19-20 data
- **September-December 2019:** Prepare pilot reports and finalize reporting strategy for FY19-20 data
- **FY19-20*:** Design measures for new program types

* Dependent on funding availability

Resources

- **CIBHS MOQA Webpage:** <https://www.cibhs.org/measurements-outcomes-and-quality-assessment-moqa>
- **Weekly TA Calls:** <https://global.gotomeeting.com/join/908481941>
Phone number: 571-317-3122 Access Code: 908481941
- **Additional Technical Assistance:**
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