18th Annual Behavioral Health Conference

IMPERIAL COUNTY BEHAVIORAL HEALTH SERVICES (ICBHS)

PRESENTED BY

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TELEMEDICINE AND HEALTH INFORMATION EXCHANGE CONSULTANT
Imperial County – Introduction

- Location
- Demographic Facts
- Education Statistics
- Ethnicity Data

Area: 4,482 mi²
Population: 182,830 (July 2017)
Unemployment rate: 17% (Jan 2018)
Median Household Income: $42,560 (2016)
High School Graduates: 67%
College and Graduate degree: 14%
Hispanic: 83.8%
White: 11.1%
Others: 5.1%
ICBHS provides Mental Health Services to entire population

Divisions

- Crisis and Assessment Center
- Child and Adolescent
- Young and Youth Adults
- Adults and older population

- Total number of clients: 7,683 (FY 16-17)
- Total physicians (full-time and part-time): 11
  - Client load per physician: approximately 450
- Total nurses: 19
  - Client load per nurse: approximately 220
Telemedicine - Technology

- **Technology**
  - 9 Telemedicine Carts stationed at separate clinics
  - All carts equipped with EHR software and HIPAA compliant network connectivity
  - All Physicians’ computers equipped with video conference hardware

- **Technical Support**
  - Two in-house System Information experts (Primary)
  - Information Technology experts (Secondary)
Telemedicine – Utilization

- **Connectivity**
  - Among different clinics at ICBHS
  - With area hospitals and other organizations

- **Usage**
  - Physician client video session from remote clinics
  - Connection between area hospitals and ICBHS experts for consultation and medication
  - Consultation with medical staff of In-patient facility and ICBHS staff for recommendation and transportation to the in-patient facility.
ICBHS uses cloud based Electronic Health Record software: myAvatar by Netsmart

Core features and components

- Clinical
- Financial
- Operational

Pros and Cons of myAvatar

😊 Tailored towards needs of Mental Health Services
😊 Provides wide variety of customization options for end user application
😊 Expensive
😊 Large data files can take long time for initial loading
ICBHS Electronic Records

Conversion of existing records to electronic format

Document Types

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<th>08. Outcome Measurement Tools</th>
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Details of all forms listed in each category are available in the following document

ICBHS – Mental Health Scan Document Types
myAvatar provides two sets of interconnectivity solutions

- DIRECT mailboxes
- One-to-One connection between ICBHS and other organization
- Avatar CareConnect
  - Electronic Copy of Health Information (Client)
  - Clinical Summaries of Office Visit (Client)
  - Exchange Clinical Information (Other Providers)
  - Immunization Reporting
  - Public Health Surveillance Reporting
  - Clinical Quality Measures
  - Meaningful Use Measures
Financial Funding Opportunities and Sources

- California Health Facilities Financial Authority (CHFFA)  
  www.treasurer.ca.gov/chffa/
- U. S. Department of Agriculture – Rural Development  
  https://www.rd.usda.gov/programs-services/distance-learning-telemedicine-grants

Important dates:
- Information Webinar (April 25, 2018 10:00 AM – 11:30 AM EDT)
- Application Deadline: June 4, 2018

- Mental Health Services Oversight and Accountability Commission (MHSOAC)  
  www.mhsoac.ca.gov
- California Health and Wellness  
  https://www.cahealthwellness.com/
- Molina Healthcare  
  www.molinahealthcare.com/
ICBHS is a Member of Local Health Authority Commission
- Roadmap to deal with the Health issues of the County
- Participation of all local health organizations
- SUD and Drug Medi-Cal

Opioid Prescription Drug Abuse
- Imperial County Opioid Safety Network